

Installing BlackBerry Enterprise Server software version 4.1 Service Pack 2 for Microsoft Exchange

Overview

This presentation provides an overview of how to install BlackBerry® Enterprise Server software in a Microsoft® Exchange environment. The instructor discusses BlackBerry Enterprise Server architecture and components, and reviews the software and hardware pre-requisites for installing BlackBerry Enterprise Server software. The instructor also performs an installation demonstration and highlights how to verify that the software is properly installed. Post-installation tasks are also discussed. For further assistance and information on installing BlackBerry Enterprise Server software, participants are provided with supplementary resources and links to online documentation.

Who should attend

- System administrators with little to no experience in BlackBerry Enterprise Server administration
- Technical support representatives

Topics covered

- Understanding the BlackBerry Enterprise Server installation process
- Installing BlackBerry Enterprise Server software

Course Details

Course Code: VBAXB412

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Course objectives

Module 1 – Understanding the BlackBerry Enterprise Server installation process

- Discuss the BlackBerry Enterprise Server installation process
- Understand the BlackBerry Enterprise Server architecture
- Describe installation requirements and pre-requisites
- Identify pre-installation tasks

Module 2 – Installing BlackBerry Enterprise Server software

- Install BlackBerry Enterprise Server software
- Verify the BlackBerry Enterprise Server installation
- Identify post-installation tasks
- Review available support resources