

# Customer Success



“ I can do anything from my BlackBerry smartphone that an officer can do in a police cruiser. I can see what officers are on duty, send them messages, run license plates and stolen vehicles and determine whether individuals are dangerous. ”

- Detective Austin Francescone, Franklin County Sheriff's Office

**Company:** The Franklin County Sheriff's Office serves a population of 1.7 million people in Franklin County, Ohio.

**Industry:** Public Safety/ Law Enforcement

**Region:** Americas

**Company Size:** Large Enterprise – 900 employees

**Email Environment:** Microsoft® Exchange

**Type of Solution:** Industry Specific Application

**BlackBerry Solution:** PocketCop® by BIO-key® International

## Business Challenge

As the lead for several law enforcement agencies exploring the use of wireless technology, Franklin County Sheriff's Office was asked to find a mobile solution to help officers look up suspect warrants, license plates and driver's licenses.

## Solution

Franklin County Sheriff's Office deployed PocketCop on BlackBerry® smartphones, a wireless application from BIO-key International that allows secure, over-the-air access to law enforcement and motor vehicle databases. About 30 BlackBerry smartphones with the application were provided to officers across several police departments and other law enforcement agencies.

## Results

- Cost-effective solution on reliable network
- More information in the field
- Lightweight and manageable
- Lightens the load on police radio systems and dispatchers

“ Law enforcement has to embrace technology and use it to our advantage. PocketCop on the BlackBerry smartphone is small, portable and it helps me be more effective in the field. ”

- Detective Austin Francescone,  
Franklin County Sheriff's Office

