

BlackBerry Enterprise Server software version 4.1 Service Pack 2

Overview

This introductory course provides information on the components and architecture, administrative tools, and new features available in BlackBerry® Enterprise Server software version 4.1 Service Pack 2.

Who should attend

Individuals who are new to the BlackBerry® Enterprise Solution and would benefit from a high-level introduction to it

Topics covered

- What is the BlackBerry Enterprise Solution?
- Components of the BlackBerry Enterprise Server
- BlackBerry Manager
- IT policy
- Wireless commands
- Administrative roles and user groups
- New features
- BlackBerry Collaboration Service and BlackBerry® Mobile Data System (MDS)

Course Details

Course Code: WPES412

Test Code: N/A

©2008 Research In Motion Limited. All Rights Reserved. The BlackBerry family of related marks, images and symbols are the exclusive properties and trademarks of Research In Motion Limited. RIM, Research In Motion, and BlackBerry are registered with the U.S. Patent and Trademark Office and may be pending or registered in other countries. Microsoft is a trademark of the Microsoft Corporation. All other brands, product names, company names, trademarks and service marks are the properties of their respective owners. This document is provided "as is" and Research In Motion Limited and its affiliated companies ("RIM") assume no responsibility for any typographical, technical or other inaccuracies in this document. RIM reserves the right to periodically change information contained in this document. RIM makes no representations, warranties, conditions or covenants, either express or implied.

Course objectives

Module 1 – What is the BlackBerry Enterprise Solution?

- Identify the purpose of the BlackBerry Enterprise Solution

Module 2 – Components of the BlackBerry Enterprise Server

- Describe the architecture and components of the BlackBerry Enterprise Solution

Module 3 – BlackBerry Manager

- Describe the purpose and capabilities of BlackBerry Manager

Module 4 – IT policy

- Discuss the benefits of IT policies

Module 5 – Wireless commands

- Identify four wireless commands

Module 6 – Administrative roles and user groups

- Explore administrator roles and user groups

Module 7 – New features

- List eight new features of BlackBerry Enterprise Server software version 4.1 Service Pack 2

Module 8 – BlackBerry Collaboration Service and BlackBerry® Mobile Data System (MDS)

- Describe the functions of the BlackBerry Collaboration Service
- Describe the BlackBerry® Mobile Data System (BlackBerry MDS)