



The leading wireless solution for connecting mobile users to the customers, colleagues and information that drive business.

For More Information

Obtain additional information about the BlackBerry Enterprise Solution, including technical resources that will help with your decision-making process, by visiting:
www.blackberry.com/go/groupwise

* Certain features outlined in this document require a minimum version of BlackBerry Enterprise Server Software, BlackBerry Desktop Software and/or BlackBerry device software and may require additional development or third party products and/or services for access to corporate applications and use of certain models of BlackBerry devices. Prior to subscribing to or implementing any third party products and services, it is your responsibility to ensure that the airtime service provider you are working with has agreed to support all of the features of the third party products and services. Installation and use of third party products and services with RIM's products and services may require one or more patent, trademark or copyright licenses in order to avoid infringement of the intellectual property rights of others. You are solely responsible for determining whether such third party licenses are required and are responsible for acquiring any such licenses. To the extent that such intellectual property licenses may be required, RIM expressly recommends that you do not install or use these products and services until all such applicable licenses have been acquired by you or on your behalf. Your use of third party software shall be governed by and subject to you agreeing to the terms of separate software licenses, if any, for those products or services. Any third party products or services that are provided with RIM's products and services are provided "as is". RIM makes no representation, warranty or guarantee whatsoever in relation to the third party products or services and RIM assumes no liability whatsoever in relation to the third party products and services even if RIM has been advised of the possibility of such damages or can anticipate such damages. ** Check with service provider for availability, roaming arrangements, service plans and features. *** Check with service provider for companies that specialize in network and systems management.

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BlackBerry Enterprise Solution for Novell GroupWise

Mobilize Your Email, Enterprise Applications and Back-end Systems

Mobilize Novell GroupWise in the Enterprise

The BlackBerry Enterprise Solution provides a complete wireless platform that enables organizations to extend the benefits of Novell GroupWise messaging, collaboration and applications to mobile professionals.

Wireless access to communications and information is a business necessity for mobile workers throughout your organization. Mobilizing Novell® GroupWise® helps boost business performance by increasing overall productivity and allowing workers to make timely decisions based on the most accurate information available.

The BlackBerry Enterprise Solution™ provides push-based wireless access to:

- Novell GroupWise email
- Novell GroupWise calendar, contacts, tasks and notes
- Novell GroupWise Messenger instant messaging
- Web-based applications, web services applications and enterprise applications such as CRM, ERP and business intelligence

With the release of BlackBerry Enterprise Server v4.1, your organization gains access to new features and functionality:

- Support for Novell GroupWise 6.5 and Novell GroupWise 7.0
- Support for Novell GroupWise Messenger instant messaging
- Role and group-based BlackBerry® user administration
- Support for web services applications within the BlackBerry Mobile Data System

Why Choose the BlackBerry Enterprise Solution?

The award-winning BlackBerry Enterprise Solution is a trusted and proven solution:

- Over 5.5 million subscribers
- Availability and support on over 160 carrier networks in more than 60 countries
- Used by tens of thousands of organizations around the world
- Repeatedly accredited by national and international security assessment organizations

A Fully Integrated Wireless Solution for the Enterprise

The BlackBerry Enterprise Solution provides everything organizations require to go wireless:

- BlackBerry Enterprise Server™ software
- Framework for developing and deploying wireless applications
- Advanced wireless devices
- Wireless network service**
- Essential support programs and services

Increase Organizational Performance

With the BlackBerry Enterprise Solution, organizations can gain competitive advantages that allow them to:

- Achieve compelling ROI by leveraging Novell GroupWise applications and other existing investments including collaboration tools and enterprise systems, such as CRM and ERP.
- Improve productivity by turning downtime into productive work time with wireless access to information and communications.
- Improve decision making by allowing business decision-makers to act on the most accurate and up-to-date information.
- Improve customer satisfaction by putting key information into the hands of mobile professionals while they are in the field.



Meets Strict IT Requirements

The Clear Choice for IT Departments

For organizations with even the most stringent IT requirements, the BlackBerry Enterprise Solution surpasses expectations with enterprise grade features and functionality that offers:

Advanced Security Features – The BlackBerry Enterprise Solution uses FIPS 140-2 validated, end-to-end AES encryption to help ensure the confidentiality and integrity of wirelessly transmitted information. It also supports more than 100 over the air wireless IT policies and commands that enable IT administrators to impose device lock-down, wipe data from lost or stolen devices and define and wirelessly enforce security settings such as Bluetooth® lockout and controlling access to voice calling. IT departments can also control access to BlackBerry devices using common access cards (CACs) and the optional BlackBerry Smart Card Reader™.

Simplified Deployment and Management – The BlackBerry Enterprise Solution helps increase IT productivity and reduce administrative overhead by enabling centralized control and management, including role and group-based administration capabilities. It also simplifies configuration and deployments by enabling enterprise-wide wireless activation of BlackBerry devices by users without the need for significant IT involvement.

Low Total Cost of Ownership – The BlackBerry Enterprise Solution allows IT departments to implement a complete wireless solution that costs less than other competing solutions. Standards-based protocols and development tools help stretch dollars by ensuring practically any existing enterprise application, infrastructure or system can be wirelessly enabled using the BlackBerry Enterprise Solution without being rebuilt or replaced. IT departments can also maximize their budgets through the ability to service multiple locations using a single BlackBerry Enterprise Server installation.

Increased Efficiency – Using the BlackBerry Enterprise Solution, IT departments can deploy wireless network and systems management (NSM) solutions, including remote IT administration, workflow management for service management and server monitoring.*** Using wireless NSM tools allows IT departments to become more efficient and more effective, making it easier to provide improved quality of service to users and improved value to the organization. Administrators can wirelessly receive service outage notifications, change parameters and send commands for managing faults, configuration, performance and security within the organization's IT environment.

This is what IT departments with Novell GroupWise environments are saying about the BlackBerry Enterprise Solution:

“It was immediately obvious that BlackBerry was the way forward. Staff members no longer have the inconvenience of needing to find a PC and a network connection to remotely log into our GroupWise system. It is a no-brainer—just right for our environment.”

– Dr. Nigel Rudgewick-Brown, Director of Information Management,
Oxford University Medical School

“Our hospital personnel and executive team can't say enough about the value of being able to manage their workload on BlackBerry devices. They check their email to see if there are any fires to put out while they're away from their desks. Having timely email and an accurate calendar at your disposal is priceless.”

– Alex Paz, System Analyst,
BJC HealthCare

“With limited resources, we can't always have someone in the office to handle routine tasks. Now we can reset passwords or reboot servers from our BlackBerry devices without having to be at our computers.”

– Geoffrey Freeland, Network Engineer,
South Nazarene University