

Success On BlackBerry



Industry

Professional Services & Legal

Region

Americas

Company Size

Small-Medium Business – 60 employees

Email Environment

Microsoft® Exchange

Type of Solution

BlackBerry® smartphones and BlackBerry® Professional Software



“BlackBerry Professional Software helps our lawyers deliver fast response and exceptional service to clients, which has a positive impact on the client experience.”

~ Jason Rose, IT Administrator, Martin Pringle

Company

Martin, Pringle, Oliver, Wallace & Bauer, L.L.P (Martin Pringle) is a 35-lawyer law firm with two office locations in Kansas. The firm’s expertise spans a wide range of practice areas including litigation at the local, state and federal level.

Challenge

Martin Pringle wanted to give its lawyers a way to stay in touch with their clients and legal support teams when they were away from the office for litigation, conferences or on an extended personal vacation.

Solution

Martin Pringle installed BlackBerry Professional Software on its existing Microsoft Exchange server, giving lawyers mobile access to their email and calendars in near real-time.

Martin Pringle’s Results

- Enhanced client experience, with timely response to legal issues
- Faster, more convenient communications with legal teams
- Security features help to protect client information
- Up to one extra hour of productivity per day for IT Administrator

For additional BlackBerry customer success stories, visit www.blackberry.com/go/success



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Certain features outlined in this document may require a minimum version of BlackBerry Enterprise Server, BlackBerry® Desktop Software, BlackBerry® Device Software and/or additional RIM/BlackBerry software. Check with your service provider for availability, roaming arrangements, service plans and features.

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