

Customer Success

Lind, Jensen, Sullivan & Peterson P.A.

“When I started getting BlackBerry smartphones for everyone in the office, it really simplified life for everybody.”

- Doug Sievers, Administrator, Lind, Jensen, Sullivan & Peterson

Company: Lind, Jensen, Sullivan & Peterson P.A.

Industry: Legal

Region: Americas

Company Size: Small- Medium Enterprise

BlackBerry Solution: BigHand Mobile for BlackBerry smartphones

“Typically, when you add a new attorney or two, you have to add a secretary. But we've been able to add seven new timekeepers without having to add a single secretary. That's real dollar savings!”

- Doug Sievers, Administrator, Lind, Jensen, Sullivan & Peterson

Challenge

- Lind, Jensen, Sullivan & Peterson, P.A. is a professional association based in Minneapolis
- Attorneys that practice civil law wanted to change their tape-based dictation system to a digital one so they could streamline the workflow, reduce costs and speed up transcribing case notes

Solution

- Deployed BigHand Mobile for the BlackBerry® solution on 15 of its attorneys' BlackBerry smartphones
- The application removes the need for tape machines and allows the lawyers to dictate directly into their BlackBerry smartphones
- The digital file is automatically sent to an administrative center, where it's transcribed

Lind, Jensen, Sullivan & Peterson's Results

- Helps keep lawyers focused on billable work
- Reduces need for administrative support
- Faster turnaround times
- Easy to manage for IT staff



 **BlackBerry**

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